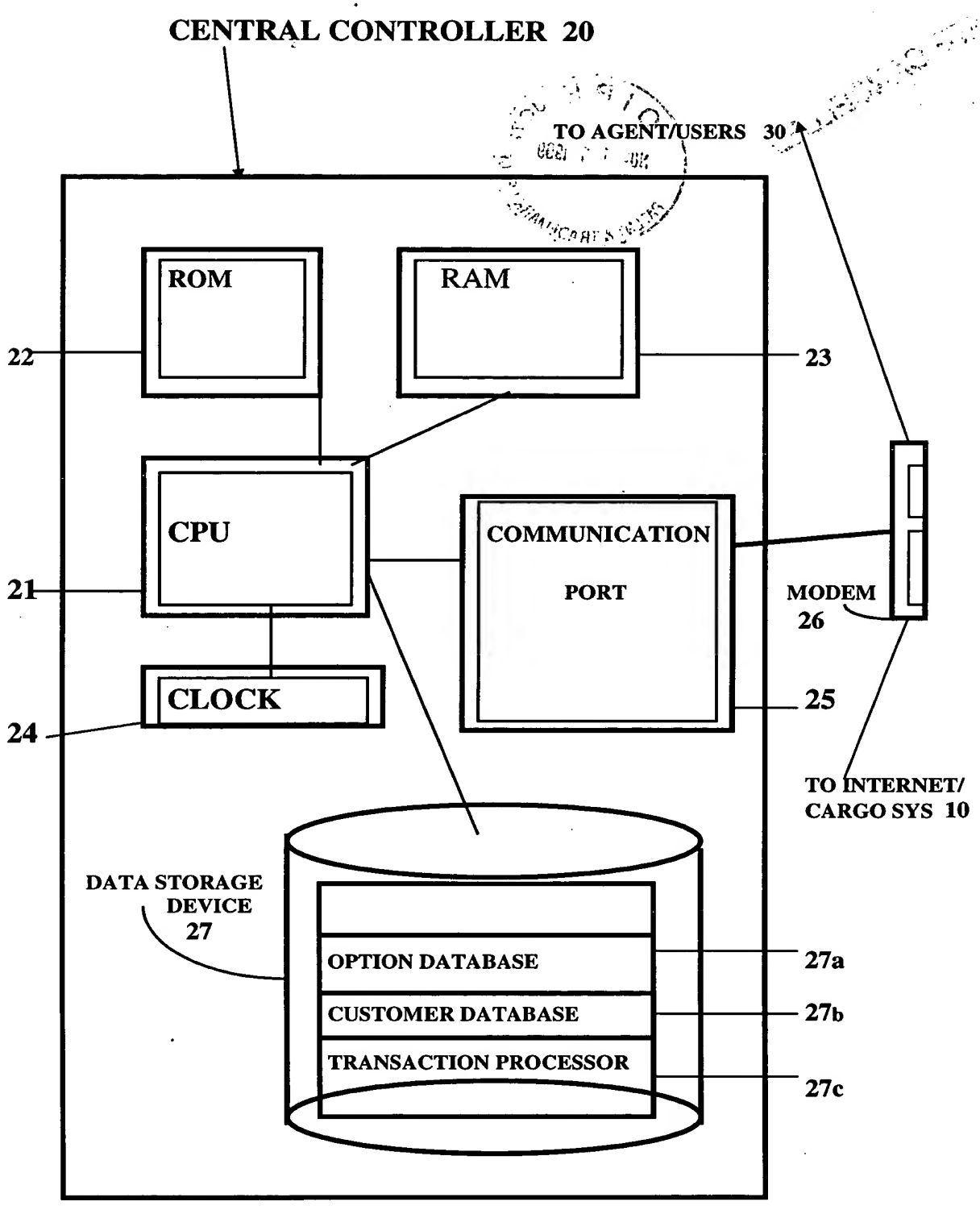
CENTRAL CONTROLLER 20
TO AGENT/USERS 30
ROM
RAM
22
23
CPU
COMMUNICATION
PORT
21
MODEM
26
CLOCK
24
25
TO INTERNET/
CARGO SYS 10
DATA STORAGE
DEVICE
27
OPTION DATABASE
27a
CUSTOMER DATABASE
27b
TRANSACTION PROCESSOR
27c

FIG. 2